



Office of Administrative Services  
Freedom of Information Act Office

September 10, 2015

Ms. Lisa D. Greer  
Greer Government Group  
411 F Deinhard Lane #127  
McCall, ID 83638

Dear Ms Greer:

This is in response to your U.S. General Services Administration (GSA) Freedom of Information Act (FOIA) request (GSA-2015-000795), dated May 31, 2015, in which you requested:

“[a]cquisition of Google services from the General Services Administration (GSA) under GSA’s Shared Service Provider (SSP) model specifically:

(1) evidence of the agency ATO issued under FedRAMP for Google,

(2) the solicitation and all resulting contract documents under/through which GSA offers Google under an online shared services model, including all interagency agreements under which an agency is acquiring Google online services through the GSA shared service provider (SSP) model; and

In addition, please provide the contract(s) and the solicitation(s) or sole source justification(s), as applicable, giving rise to the contract(s)/Order(s) between Salesforce and GSA through which GSA bought Salesforce Chatter and the Salesforce1 Platform.”

- To support a Google FedRAMP ATO - The General Services Administration (GSA) is sponsoring an Agency level FedRAMP Assessment & Authorization (A&A). This effort is projected to be completed 1st Quarter FY2016.
- Regarding solicitation and contractual documentation - GSA has one task order supporting its Google Cloud eMail Collaboration Environment. This task will retire November 30, 2015.
  - Enclosed is the redacted contract documentation for the Google Cloud Environment.

U.S General Services Administration  
1800 F. Street, NW  
Washington, DC 20405  
Telephone: (202) 501-0800  
Fax: (202) 501-2727

- The solicitation documentation is publicly available and may be viewed online at [www.gsa.gov/emailcollaboration](http://www.gsa.gov/emailcollaboration).
  - 6P0492170. PS06 –Modification
  - 6P04922170. P04 – Modification
  - GS00Q09BGD0060- GSI0011AA0052 –Task Order
  - GP0485469 PA02 to GP0492170 – Modification
  - GSI0011AA0052 Mod P508-Modification
  - GSA Email Award Doc
  - ORIG.Google.RFQ link
  - EDUGoogleIA
- Regarding Interagency Agreements (IA) for Google email and/or Collaboration - GSA has enclosed two Redacted IA's.
    - GSA and Peace Corps for a Pilot-as-a-Service due to complete July 31, 2015.
    - GSA and the Department of Education for Google Collaboration capability to include 100 Licenses.
  - Regarding Salesforce - GSA has enclosed three documents
    - Redacted contract related documentation the current Salesforce Contract - Number GSI0011AA0280.
    - Salesforce Enterprise Licensing Agreement (ELA) Statement of Requirements.
    - Redacted Limited Source Justification for Force.Com Enterprise Licenses.

Enclosed, please find 110 pages of documents in response to your request. In processing your FOIA request, GSA redacted information based in pursuant of the third statutory exemption under FOIA (5 U.S.C. § 552(b)(3)(A), which applies to information specifically prohibited from disclosure by statute 41 U.S.C. § 253b(m). This exemption prohibits agencies from releasing under FOIA "any proposal in the possession or control of an executive agency" except a proposal "that is set forth or incorporated by reference in a contract entered into between the agency and the contractor that submitted the proposal."

In addition, GSA redacted information based on exempting proprietary and trade secret information that the vendor claimed would cause competitive harm if released per the fourth exemption of the FOIA, 5 U.S.C. 552(b)(4). This information protects trade secrets and commercial or financial information obtained from a person/company that is privileged or confidential.

GSA redacted deliberative process information per the per the fifth exemption of the FOIA, 5 U.S.C. 552(b)(5). This exemption protects inter-agency or intra-agency memorandums or letters which would not be available by law to a party other than an agency in litigation with the agency.

Lastly, GSA redacted all personally identifiable information, specifically, printed names and signatures, social security numbers (SSN), and cellphone numbers pursuant to the sixth exemption of FOIA, 5 U.S.C. § 552(b)(6). This is done because public disclosure of this information would constitute an unwarranted invasion of personal privacy.

Based on the above information, this constitutes a partial denial of your request. You have the right to appeal the denial of the information withheld under FOIA. To do so, you must write within 120 days of your receipt of this letter to:

U.S. General Services Administration  
FOIA Requester Service Center (H1C)  
1800 F St. NW, Room 7308  
Washington, DC 20405

Your appeal must be in writing and should contain a brief statement of the reason(s) why the withheld information should be released. Please enclose copies of your initial request and a copy of this letter. Both the appeal letter and the envelope should be marked prominently "Freedom of Information Act Appeal".

This completes our action on this FOIA. Should you have any questions, please contact Mr. Earl Warrington, Program Officer via email at [earl.warrington@gsa.gov](mailto:earl.warrington@gsa.gov) or at (202) 208-6158.

Sincerely,

*Travis Lewis*

Travis Lewis  
FOIA Branch Director

Enclosures